

ICM Press Release

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FOR IMMEDIATE RELEASE

Integrated Care Management Adds 45th New Client Since January, 2009

Growth Fueled By Self-Insured Employers in Transportation, Manufacturing and Logistics Industries

ATLANTA— July 15, 2009— Integrated Care Management (ICM), a leading disability management firm, announces the addition of its 45th new client since the beginning of the calendar year.

The growth reflects a recent trend of self-insured companies engaging ICM's expertise to help them manage disability costs. ICM offers both case management and integrated disability management services to its clients.

ICM EVP Kevin Hill attributes the trend to more companies seeking ways to reduce their overall operating costs. "Disability management traditionally has been an untapped area, but in the challenging economy it has come under much greater scrutiny. We're seeing more risk managers and CFOs taking a much closer look at their disability management expenses. They hire us to help them understand how best to return the worker to the job after an accident as safely and cost-effectively as possible. By educating our clients we give them more control over the situation and enable them to make the best decisions for the injured employee and for the company. This really has an impact on the bottom line."

ICM helps clients determine the most appropriate and cost-effective way to treat injured or ill employees, keep them engaged with the company while they are out and get them back on the job faster.

According to Hill, clients benefit most from ICM's early intervention philosophy. "Internal research revealed that the average close date of a case assigned within the first 48 hours post injury is 29 days. However many companies delay taking action due to lack of experience or poor advice which dramatically increases close dates. Waiting between 48 hours and two weeks post injury averages 95 days to close because it adds so many variables to the case. For example, a delay can make eventual treatment more complicated or create a disability mindset that significantly impacts the injured worker's recovery, company

productivity and the bottom line. We believe what separates us from other service providers is our commitment to fast response and our case managers who work locally with the treating medical team and truly understand the optimum course of action.”

About Integrated Care Management

Integrated Care Management (ICM) is a leading disability management firm that services the needs of TPAs, Insurance Companies and Self-Insured firms. ICM offers case management services, including field case management, telephonic or on-site coordination to help clients determine the most appropriate and cost-effective way to treat injured or ill employees and return them to work. Integrated Disability Management Services enable employers to integrate Workers' Compensation, Short-Term Disability and Long-Term Disability into a single actionable and manageable program. For more information, please visit www.integratedcare.com.

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